

OVERVIEW

Due to continued expansion, Star GB requires an experienced Service Engineer to join our customer support team.

Reporting to the Service Manager the role will include machine installations, attending breakdowns, diagnosing faults, providing repairs and installing replacement parts as required.

The candidate must have strong mechanical and electrical knowledge, be experienced with diagnostic fault finding and be able to work with basic pneumatic and hydraulic systems. The candidate must be self-motivated, be able to work on their own initiative and within a team when necessary. Effective communication and IT skills are also essential.

Experience with Fanuc control systems and working on multi-axis CNC lathes is essential, however sliding head experience is not essential as extensive product training will be provided.

The role will include extensive travel throughout the UK and Eire - nights away will be required.

RESPONSIBILITIES

A Service Engineer's responsibilities include:

- Attending breakdowns and rectifying problems
- Mechanical, electrical and PLC diagnostic fault finding
- Reading and interpreting engineering and electrical drawings
- Installation of our range of machines and bar feeds
- Carry out machine axis and bar feed alignments
- Machine maintenance & servicing
- Customer telephone support
- Reporting on machine condition and recommending any further service work to be undertaken



BENEFITS

Star GB is committed to investing in the training and progression of our employees whilst rewarding their development and loyalty through a comprehensive bonus and rewards programme.

We offer our engineers various opportunities to further develop their skills and knowledge with ongoing courses and workshops focussed on mechanical, electrical and FANUC control system training.

Roles within our customer support team offer fantastic opportunities for career progression with ongoing succession planning and internal promotions supported.

The successful candidate's remuneration package will include:

- ✦ Competitive basic salary
- ✦ Uncapped bonus scheme
- ✦ Pension
- ✦ Company car
- ✦ Life assurance
- ✦ Private healthcare (+ partner & dependants)
- ✦ Smartphone, laptop and signature pad
- ✦ 25 days holiday + statutory