

OVERVIEW

Due to continued expansion Star GB require an experienced applications engineer to join our customer support team.

Reporting to the Applications Manager the role will include extensive travel throughout the UK and Eire (nights away will be required).

Experience of Fanuc control systems and working on multi axis CNC lathes is essential. The candidate must be conversant with multi-channel programming, be familiar with macro and be able fault find via diagnostics when required. He or she must be able to interpret engineering drawings, be able to select the right machine, process and tooling to suit. The candidate must project a professional manner and be able to communicate with customers of all levels. The candidate must be self-motivated, be able to work on their own initiative and within a team when necessary. Effective communication and IT skills are also essential.

Sliding head experience is not essential as extensive product training will be provided.

RESPONSIBILITIES

An Applications Engineer's responsibilities include:

- Training customers onsite how to set and operate machines
- Provide in-house programmer classes
- Demonstrate machinery to visiting customers
- Complete detailed cycle time studies
- Complete pre-sale cutting trials
- Provide pre-sale engineering support to sales managers
- Provide customer applications support via phone / email
- Complete turnkey projects
- Provide programming expertise



BENEFITS

The successful candidate's re-numeration package will include the following:

- ✦ Competitive basic salary
- ✦ Excellent uncapped bonus scheme
- ✦ Pension
- ✦ Company car
- ✦ Life assurance
- ✦ Private healthcare (can include partner and dependants)
- ✦ Mobile smartphone, touchscreen laptop and signature pad
- ✦ 25 days holiday + statutory